



# Mobile Crisis and Engagement Services

## LOCAL REFERRALS

### Crisis Services

Mobile Crisis		704-566-3410	24/7/365	All Ages & disabilities
Cardinal Innovations		1-855-270-3327 x2	24/7/365	All Ages & disabilities
Carolinas Medical Center – Randolph	501 Billingsley Rd Charlotte, NC 28211	704-444-2400	24/7/365	All Ages & disabilities
Novant - Presbyterian Hospital	200 Hawthorne Ln Charlotte, NC 28204	704-384-4000	24/7/365	All Ages

### Mental Health Services

Cardinal Innovations (For Medicaid/Uninsured Referrals)		1-855-270-3327x2	24/7/365	All Ages & disabilities
Monarch (Trans-MED Clinic)	5700 Executive Center Dr. Ste 110 Charlotte, NC 28212	704-525-3255	Mon-Fri 8-5p	All Ages, ACTT, Medication
Amara Wellness	5108 Reagan Drive suite 8&9 Charlotte, NC 28206	704-567-0790	Walk-ins: Mon-Thurs 8a-2 pm (Med management only on Tues. And Thurs.) Appointments: Mon, Wed, Fri.	Medicaid, Medicare / most insurances.
Mindfulness Counseling and Wellness, PLLC	2157 McClintock Road, Charlotte, NC 28205	704-448-0217		
Thrive works Counseling and Coaching	447 S Sharon Amity Rd #250, Charlotte, NC 28211	980-313-4145	Appointment within 24 hrs.	Medicaid, Medicare, Aetna, BCBS, CBHA, Cigna, Coventry, Medcost, NC health choice
Family Preservation Services, Inc.	2300 Sardis Rd. N. Charlotte, NC 28227	704-344-0491	Mon-Fri 9a-5p	All Ages
Cano Family Services	1977 Jn Please Place Suite 110 Charlotte, NC 28262	980-313-3020	Mon-Fri 9a-5p	All ages, Medicaid, Cigna, BCBS OPT all ages, In home for OPT
Life Span	3127 Kalyne Street Charlotte, NC 28208	704-393-5916		IDD, MH Accepts Medicaid/Cardinal referrals
The Right Choice MWM, Inc.	8825 University East Dr Suite 210 Charlotte, NC 28213	704-537-3650	Mon-Fri 9a-5p	CST, IIH, All ages
Family First (no new patients)	3605 Latrobe Dr # 304, Charlotte, NC 28211	704-364-3989	Mon.-Fri 830a-730p	All ages
Continuum Care Services, Inc.	10150 Mallard Creek Rd Suite 101 Charlotte, NC 28262	704-510-2662	Mon-Fri 9a-5p	All Ages(no med management)
Teen Health Connection	3541 Randolph Rd Ste 206 Charlotte, NC 28211	704-381-8336	Mon-Fri 8a-5p	Child/Adoles(11yrs and older)
Alexander Youth Network	6220 Thermal Rd Charlotte, NC 28211	704-366-8712	Mon-Fri 8a-5p	Child/Adoles
Thompson Child and Family Focus	6800 Saint Peter's Ln Matthews, NC 28105	704-536-0375	Mon-Fri 8a-5p	Child/Adoles

The Sparc Network	5200 Park Rd. Ste 16 B Charlotte, NC 28209 Therrmann@TheSparcNetwork.net	704-453-1878		All Ages- (FCT),In Home Therapy Services, Intensive Case Management, Transition Management Service
Youth Villages	2815 Coliseum Center Dr. Suite 230 Charlotte, NC 28217	704-510-5600	Mon-Fri 9a-5p	MST
Shannon Lutz (Medicaid Only-Cardinal Innovations)	1515 Mockingbird Ln suite 216, Charlotte, NC 28209	704- 999-4191		Psychological Testing
Advene Health Group	1421 Orchard Lake Drive Charlotte NC 28270	704-844-0181	Mon-Thur. 9a-5p	All ages. Medication, Therapy, SA tx
Carolina's Creative Counseling	4415 Monroe Rd Suite 100 Charlotte, NC 28205	704-332-3634	Mon-Fri 9a-5p	All ages, SAIOP, IIHS, OPT, Medicaid, BCBS, Aetna, Self-Pay
Transformative Life Center, LLC	1320 Matthews Mint Hill Road, Matthews, NC 28105	704-927-5885	Mon-Fri 9a-5p	Aetna, BCBS, Carolinas behavioral Health alliance, Cigna, Humana, Med Cost,Medicaid, Medicare, Tri Care, United Behavioral Health, United HealthCare, Well path / Coventry
Pro Cure Therapeutic Agency, Inc.	2301 West Morehead Street Suite A Charlotte, NC 28208	704-910-1122	(will not provide med management w out /other MH services)	IIH, Multi systemic Therapy, Case management, Outpatient Therapy, medication Management, and comprehensive Clinical Assessments.
A Small Miracle, LLC	1428 Orchard Lake Dr. Charlotte, NC 28270	704-321-1635 Lonnie Minor	M-Th 8-5pm F-8-3pm	Intensive In-Home Supports, In-Home Skill Building, Natural Supports Education, Community Networking, Respite ,Personal Care, Supported Employment, Crisis Services, Day Supports, Specialized Consultative Services, Specialized Consultative Services: BCBA
New Hope Specialty Clinic Danielle Helms-Professional Counselor Kurian Abraham-Board Certified Psychiatry	218 Baldwin Ave, Charlotte, NC 28204	704-817-8331		18yr old and older
East Over Psychological & Psychiatric	3303 Latrobe Dr. Charlotte NC 28211	704-362-2663	M-F 9-5pm	Medicare, Medicaid, SA, MH
Pfeiffer Institute Marriage and Family Counseling	1515 Mockingbird Ln #300, Charlotte, NC 28209	704-945-7324	M-F 10-9pm, Sat. 9-2pm	Non-insurance. Self-pay. Sliding fee scale
Moss Counseling	4921 Albemarle Rd, Charlotte, NC 28205	704 567-7733		BCBS, CIGNA, NC Medicaid, NC health choice, Tri Care
Anderson Counseling and Consulting Group, PLLC	8401 Medical Plaza Drive, Charlotte, NC	704-208-4458		Aetna, BCBS,Carolina Behavioral Alliance, TriCare, EAP, Medicaid, NC Health Choice, United Healthcare, Cigna, Sliding Scale fee, Private Pay
Pinnacle Family Services	831 Baxter Street Charlotte, NC 28202	704-375-6310	Innovative Evidenced Based Services to Children and Families	MEDICAID, NC HEALTH CHOICE

Epiphany Family Services, LLC	7003 Wallace Road Charlotte, NC 28212	704-536-6853	Assessments, Individual therapy, Group therapy, Case mgt, DWI Services SAIOP_Adolescents and adults, SACOT	Medicare/ Medicaid And BCBS for med management
Primary Care Solutions	5601 Executive Center Dr. Suite 201, Charlotte, NC	704-537-1022	Mon-Fri 9a-5p	MH, Child/Adoles /Adult residential level III, TFC, outpatient, CST, IIH
Soul Care Christian Counseling Services	5501 Executive Center Dr. Suite #238, Charlotte, NC 28212	980-613-8312	For your convenience, services are offered in-office, in the community, via Skype and through local home visits (within 7 miles of the office)	Aetna, Blue Cross/Blue Shield, Cigna, Coventry, Wellspan EAP, Meritain, Medicare, Medicaid (Cardinal Innovations), NC Health Choice, BDA Morneau Shepell EAP
Montreat College Counseling	212 S. Tryon street Suite 1700 Charlotte, NC 28281	For intake apt. 704-357-3390 Ext.1013	MTW 9am-5pm	45min-1hr sessions (free clinic)
Transformative Vision www.transformativevision.net	227 W. 4 <sup>th</sup> Street, Suite 321 Charlotte, NC 28202	704-879-1179	Mon-Fri 10-8pm Sat/Sun-Apt. only	Private pay

### Substance Abuse Services

Anuvia Recovery and Prevention Services	429 Billingsley Rd Charlotte, NC 28211	704-445-6900	24/7 detox	
Anuvia Adolescent and Outpatient	100 Billingsley Rd Charlotte, NC 28211	704-376-7447	Monday –Friday 8:00-4:00 PM	
Crisis Recovery Center - Monroe	1408 East Franklin St. Monroe NC	704-283-6040	24/7 detox	Detox, 7day6/night, State Funded
Crisis Recovery Center -Concord	280 Executive Park drive, Suite 160 Concord, NC	704-933-3212	24/7 detox	Detox, 7day6/night, State Funded
Crisis Recovery Center-Statesville	524 Signal Hill Drive Ext, Statesville, NC	704-883-8633	24/7 detox	Detox, 7day6/night, State Funded
Crisis Recovery Center-Davidson	1104-A South Main St. Lexington, NC 27292	336-300-8826	24/7 detox	Detox, 7day6/night, State Funded
Carolinas Medical Center – Mercy Horizons	2001 Vail Ave Charlotte, NC 28207	704-304-5248	24/7/365	Detox, Outpt, Adult, Medicaid, Medicare
ARCA	1931 Union Cross Road Winston Salem, NC 27107	336-784-9470 Shiyla		Detox, 14 day inpatient – must call for screening.
Rebound Behavioral Health Hospital & Inpatient Treatment	134 E. Rebound Road Lancaster, SC 29720	866-291-6002/ 919-794-1765	24/7/365	Adoles/Adult
Anuvia Recovery and Prevention Services	100 Billingsley Rd Charlotte, NC 28211	704-376-7447	Mon-Thurs 7:30a-4p	Adult/Adoles Outpt, Prevention, DWI

McLeod Addictive Disease Center	515 Clanton Rd Charlotte, NC 28217	704-332-9001	Mon-Fri 5a-12p Sat & Sun 6a-9p	Outpt, Inpt, Adult, Adoles, DWI, Medical Methadone/Opioid tx
Dilworth Center for Chemical Dependency	2240 Park Rd Charlotte, NC 28203	704-372-6969	Mon-Fri 9a-5p	Adult/Adoles Outpt, DWI
New Beginnings	1508 Cleveland Rd Charlotte, NC 28203	704-334-6574	Mon-Fri 9a-5p	Adult DWI
Able Counseling	5105 Monroe Rd Charlotte, NC 28205	704-568-1122	Mon-Fri 9a-5p	Adult DWI
Substance Use and Traumatic Brain Injury Modified 12 Step support Group	Contact: Kandyce Schofield Kandyce.schofield@carolinashealthcare.org	704-355-4215	Monthly Meetings	Family members, friends and professionals
ARI LLC	223 & 225 West Morehead Charlotte, NC 28202 1100 South Mint St., Charlotte, NC	(704) 910-5395 980-819-5692	Mon-Fri 9a-5p <b>Transportation:</b> provided by Jasper's House.	Children and/or Adolescents and their families
Epiphany Family Services, LLC	7003 Wallace Road Charlotte, NC 28212	704-536-6853	Assessments, Individual therapy, Group therapy, Case mgt, DWI Services SAIOP_Adolescents and adults, SACOT	Medicare/ Medicaid And BCBS for med management Adults only
CEH (Center for Emotional Health)	www.cehcharlotte.com	704-412-4543 704-869-2718	Suboxone, vivitrol, Bupenorphine treatment, outpatient therapy(SA apt within 24hr.)	BCBS, Medicaid, Carolina Access, Cigna, and Self-pay
No Bounds Care, Inc	610 E. 7th Street, Charlotte, NC 28202	704-663-5052		SAIOP; SACOT; Medicaid, Medicare, Tri-Care, BCBS, Health Choice, Self-Pay, Sliding scaleFee
COMPASSION (SA treatment and housing)	1801 North Tryon Street Ste 301, NC 28206	Michelle; 704-323- 0086 After hours- 843- 478-4187	Mon-Fri 9a-5p	Must have MEDICAID for males and females; Must have income
Wilmington Treatment Facility	2520 Troy drive, Wilmington, NC 28401	1-800-992-3671 Megan Crosby 904-707-4769		28 day tx facility Dual dx,provides transportation pick up, No Medicaid accepted. Uninsured cost-
Midwood Addiction Treatment	1111 The Plaza Charlotte, North Carolina 28205	704-625-2828 888-MAT-1110	24/7/365	PHP, IOP Outpatient Detox / Medication Assisted Treatment <b>Sober living Housing</b>
<b>Long Term Substance Abuse Residential Treatment</b>				
Hope Haven, Inc.	3815 N. Tryon St Charlotte, NC 28206	704-372-8809	Mon-Fri 9a-5p	Adult Men and Women w/ child
ARC Salvation Army (Men)	1028 Central Ave	704-332-1171		Adult Men
Community Choices – Cascade	5800 Executive Center Dr Ste 101 Charlotte, NC 28212	704-336-4844	Mon-Fri 9a-5p	Adult Pregnant Women or w/child
Charlotte Rescue Mission – Rebound	907 West First St Charlotte, NC 28202	704-334-4635	Mon-Fri 9a-5p	Adult Men
Bethel Colony	1675 Bethel Colony Road, Lenoir, NC 28645	828-754-3781		Men only; \$250 entry fee, no other fees

Charlotte Rescue Mission – Dove’s Nest	2855 West Blvd Charlotte, NC 28208	704-332-3999	Mon-Fri 9a-5p	Adult Women
ARCA	1931 Union Cross Road Winston Salem, NC 27107	Shiyla 336-784-9470		
Fresh Start Sober Living ½ way house	Various/Charlotte	704 617-1926	24/7	Men/Women ½ way house
Oxford House – ½ way house	Various/Charlotte	919-395-8192	24/7	Men/Women ½ way house

### Department of Social Services

Mecklenburg County DSS	301 Billingsley Rd Charlotte, NC 28211	704-336-3000	Mon-Fri 8a-5p	
Mecklenburg County DSS West	3205 Freedom Dr Charlotte, NC 28208	704-336-3000	Mon-Fri 8a-5p	
Child Protective Services		980-314-3577	24/7/365	
Adult Protective Services		704-336-2273	24/7/365	
Mecklenburg County Child Support		704-432-9300	Mon-Fri 8a-5p	
Adult Medicaid Family & Children’s Medicaid Work First; Food & Nutrition Services	301 Billingsley Rd Charlotte, NC 28211 or 3205 Freedom Dr Charlotte, NC 28208	704-336-3000	Mon-Fri 8a-5p	

### Healthcare Services

Camino Clinic	133 Stetson Dr Charlotte, NC 28262	704-596-5606	Mon-Thur 9a-5p	Call for Appt.
Charlotte Community Health Clinic	5301 Wilkinson Blvd/8401 Medical Plaza Drive, Charlotte, NC 28208/28262	704-316-6561	Call for schedule	MH services also
Charlotte Volunteers Inc	1330 Spring St Charlotte, NC 28206	704-350-1300	Mon-Fri 8a-5p	By appt only
Care Ring Low Cost Clinic	601 East 5 <sup>th</sup> St Charlotte, NC 28202	704-375-0712	Mon-Fri 8a-5p	Preventative care
MedAssist of Mecklenburg	601 East 5 <sup>th</sup> St Ste 350 Charlotte, NC 28202	704-536-1790	Call for schedule	Assist w/ Rx
Care Ring Physicians Reach Out	601 East 5 <sup>th</sup> St Ste 140 Charlotte, NC 28202	704-371-0172	Mon-Fri 8a-5p	Primary Care
Dental Hygiene Clinic at CPCC	1335 Elizabeth Ave Charlotte, NC 28204	704-330-6704	MWF 9a-10:30a and 1p-2p	1 <sup>st</sup> come 1 <sup>st</sup> served
Free Clinic of Our Towns - Davidson	212 Gamble St Davidson, NC 28036	704-896-0471	Thurs 6p-8:30p	By appt only
Lake Norman Community Health Clinic	14230 Hunters Rd Huntersville, NC 28078	704-947-6858	Mon-Fri 8:30a-4p	By appt only
Matthews Volunteers In Medicine Clinic	113 North Ames St Matthews, NC 28105	704-841-8882	Call for schedule	By appt only
				Low cost Clinic
CMC – Biddle Point	1801 Rozzelles Ferry Rd Charlotte, NC 28208	704-446-9987	Mon-Fri 8:30a-4p	Call by 8a for appt
CMC – Elizabeth Family Practice	2001 Vail Ave Charlotte, NC 28207	704-304-7000	Mon-Fri 8:30a-4p	Call by 8a for appt
CMC – Myers Park	1350 S. King Dr Charlotte, NC 28207	704-446-1400	Mon-Fri 8:30a-4p	Call by 8a for appt
CMC – North Park	251 Eastway Dr Charlotte, NC 28213	704-446-9991	Mon-Fri 8:30a-4p	Call by 8a for appt
Heart Bright Cardiac Resource Center	2923 South Tryon St Ste 200 Charlotte, NC 28203	704-373-3002	Mon-Fri 8:30a-4p	By appt only
Mecklenburg County Health Department	2845 Beatties Ford Rd Charlotte, NC 28216	704-336-6500	Mon-Fri 9a-5p	
Mecklenburg County Health Department	249 Billingsley Rd Charlotte, NC 28211	704-336-4650	Mon-Fri 9a-5p	
Teen Health Connection	3541 Randolph Rd Suite 206 Charlotte, NC 28211	704-381-8336	Mon-Fri 8a-5p	Child/Adoles(11yrs and older)

### Abuse Issues

Safe Alliance	601 E. 5th St. Ste 400 Charlotte, NC 28202	704-332-9034	Mon – Thurs 8a-8p	DV, Sexual Abuse, Counseling/Supports
Project No Rest	<a href="http://www.projectnoreset.org">www.projectnoreset.org</a>	1-888-373-7888 or txt help to 233733	24 hrs.	North Carolinas response to Human trafficking
DSS – Adult/Child Abuse or Neglect		Adult – 704-336-2273 Child 980-31-HELPS	24/7/365	
Mecklenburg Co community Support Services	700 North Tryon St Charlotte, NC 28202	704-336-3210 980-314-7161	Mon-Fri 9a-5p	Domestic Violence Prevention and Intervention Services
24-Hour Hotline/Shelter for Battered Women		704-332-2513	24/7/365	Domestic Violence
National Domestic Violence Hotline		800-799-7233	24/7/365	Domestic Violence
Programa Confianza		704-432-2466	24/7/365	Latin Am. women DV
NOVA	3623 Latrobe Dr Suite 107 Charlotte, NC 28211	704-336-4344	Mon-Fri 8a-5p	Batterers Program
Domestic Violence Healthcare Project	Carolinas Medical Center	800-821-1525	Mon-Fri 8a-5p	Domestic Violence
Project Safe Domestic Violence Info Line	Presbyterian Hospital	704-614-7212	Mon-Fri 10a-10p	Domestic Violence
Victim Assistance	720 E Fourth St Suite 204 Charlotte, NC 28202	704-336-4126	Mon-Fri 8a-5p	Legal Assistance
VINE Victim Info & Notification Everyday		800-247-9658	24/7/365	Meck Co Inmate status
SAVAN Statewide Automated Victim Assistance & Notification		877-627-2826	24/7/365	NC Inmate status
National Teen Dating Violence Hotline		866-331-9474	24/7/365	Adolescents/Trans Adult
Project Rainbow Net	123 W. Main St Suite 700 Durham, NC 27701	888-232-9124	24/7/365	LGBT Domestic Violence
Rape Crisis	601 E. Fifth St Suite 440 Charlotte, NC 28202	704-332-9034	24/7/365	
24 Hour Rape Crisis Hotline		704-375-9000	24/7/365	

### HIV Resources

RAIN	First UMC 501 N. Tryon St. 4 <sup>th</sup> Floor Charlotte, NC 28202	704-372-7246	Mon-Fri 9a-5p	Case Management
Carolinas Care Partnerships	7510 East Independence Blvd. Suite 105 Charlotte, NC 28227	704-531-2467	Mon-Fri 9a-5p	Counseling
Metrolina AIDS Project	227 East Blvd. Charlotte, N.C.	704-333-1435	Mon-Fri 9a-5p	HIV Case Management Services
Meck. County Health Dept. HIV Case Management Program	249 Billingsley Rd. Charlotte, N.C. 28211	704-336-5384	Mon-Fri 9a-5p	HIV Case Management Services
Meck. County CADRE Program	429 Billingsley Rd. Charlotte, NC 28211	704-249-9551	Mon-Fri 9a-5p	SA/MH Counseling/Case Management

### Veteran Services

VA Charlotte Outpatient Clinic	8601 University East Dr. Charlotte, NC 28213	704-597-3500	Mon-Fri 9a-5p	Medical Services
US Department of Veterans Affairs	2114 Ben Craig Dr. Suite 300 Charlotte, NC 28262	704-549-8025	Mon-Fri 9a-5p	
Veterans Services	700 North Tryon St Charlotte, NC 28202	704-336-2102	Mon-Fri 8:30a-3:30p	
Community Link	601 E 5th St Ste 220 Charlotte, NC 28202	704-943-9490		
Veteran peer to peer support for PTSD	700 North Tryon St Charlotte, NC 28202	704-336-2102	Mon-Fri 8a-5p	

### Food Resources

Mecklenburg County DSS	301 Billingsley Rd Charlotte, NC 28211	704-336-3150	Mon-Fri 9a-5p	EBT, Food Stamps
Second Harvest Food Bank	500 B-Spratt St Charlotte, NC 28206	704-376-1785	Mon-Fri 7:30a-4p	Application for Food Stamps
WIC Eastland	5516 Central Ave Charlotte, NC 28212	704-336-6500	Mon-Fri 7:45a-5:30p	Monthly Food Vouchers
WIC Clanton Road	801 Clanton Rd Suite C-110 Charlotte, NC 28217	704-336-6500	Mon-Fri 7:45a-5:30p	Monthly Food Vouchers
WIC Northwest Campus	2845 Beatties Ford Rd Charlotte, NC 28216	704-336-6500	Mon-Fri 7:45a-5:30p	Monthly Food Vouchers
WIC Southeast Campus	249 Billingsley Rd Charlotte, NC 28216	704-336-6500	Mon-Fri 7:45a-5:30p	Monthly Food Vouchers
<b>Shelters/Emergency Housing/Homeless Resources</b>				
Uptown Men's Shelter	1210 North Tryon St Charlotte, NC 28206	704-334-3187	24/7/365	Adult Men Only
Monarch's Youth Crisis Center	1810 Back Creek Dr. Charlotte, NC 28213	(844) 263-0050	24/7/365	Children and teens experiencing a mental health and/or substance use crisis and need
Urban Ministries	945 N College St Charlotte, NC 28206	704-347-0278	Mon-Fri 8a-5p	Urban Ministries
Salvation Army Women & Children's Shelter	534 Spratt St Charlotte, NC 28206	704-348-2560	24/7/365	Women & Children
Shelter For Battered Women/Safe Alliance	West Charlotte	704-332-2513 704-944-0169	24/7/365	Domestic Violence
The Relatives	1100 East Blvd Charlotte, NC 28203	704-377-0602	24/7/365	Ages 7-17
Discovery Home Care, Inc	816 Peaceful Glen, Charlotte, NC 28217 (girls only) 2429 Lynn Drive , Gastonia, NC (boys only)	704-854-9351 980-201-9145	24/7/365	Homeless shelter for youth 8-17 yrs. old.(15 days)
A Childs Place	601 E. 5th St. #230 Charlotte, NC	704-343-3791	Mon - Fri 9:00-4:00	Support for Homeless Children
My Sister's House Transitional Living Center	3239 Beatties Ford Rd Charlotte, NC 28216	704-200-2807	Mon-Fri 8a-5p	Single Women(requires referral from salvation army)
A New Page	7013 Pawtucket Rd Charlotte, NC	980-202-1640 704-904-0242		Supporting veterans exiting homelessness
With Friends	2098 Keith Dr Gastonia, NC 28054	704-691-7116	24/7/365	Ages 10-17
Another Choice Adoption	2340 Beatties Ford Road Charlotte, North Carolina 28216	704-394-1124	24/7/365	Respite care for youth
Charlotte Family Housing	300 Hawthorne Ln Charlotte, NC 28204	704-335-5488	Mon-Fri 8a-5p	Must be employed
My Father's Choice Ministry	4822 Albemarle Rd. Charlotte, NC 28205	980-202-5310 After hours 843-478-4187	Mon-Fri 9a-5p	Transition home for Males Must be employed. Rent \$400 to \$500 monthly.
Compassion(SA treatment and housing)	1801 North Tryon street ste 301, Charlotte, NC 28206	980-202-5310 After hours 843-478-4187	Mon-Fri 9a-5p	Must have insurance, for males and females.
Hoskins Park Ministries	107 Cromer Street Charlotte, NC 28208	704-391-3303	call for application	Housing; Men only; \$110/Weekly, employed or able to work.
SOCIALSERVE.COM	PO Box 35305 - Charlotte, NC 28235	704-334-8722	Mon-Fri 9a- 8p	A list of rental properties
Jackson Park Ministries	5415 Airport Drive Charlotte, NC 28208	704-392-4981		Providing financial/ housing and crisis assistance to families.
Charlotte Housing Authority	426 North Tryon Street Charlotte, NC 28202	704-336-5183	Mon-Fri 8a-5p	Assistance w/ housing
Habitat for Humanity	3815 Latrobe Dr Charlotte, NC 28211	704-376-2054	Mon-Fri 8a-5p	Assistance w/ housing

YWCA – Women in Transition Program	3420 Park Rd Charlotte, NC 28209	704-525-5770	Mon-Fri 8a-5p	Single employed women-need referral from a case manager
McCreesh Place	2120 N Davidson St, Charlotte, NC 28205	704-274-3514 704-335-9380	Mon-Fri 8a-5p	
Community Link	601 E 5th St Ste 220 Charlotte, NC 28202	704 943-9490		Assistance with Mortgage payments, Assistance with tax preparation
NC Foreclosure Prevention Fund		1-866-623-8631		

### Legal Assistance

Victim Assistance	720 E. Fourth St Suite 204 Charlotte, NC 28202	704-336-4126	Mon-Fri 8a-5p	Legal Assistance
Mecklenburg County Magistrate's Office	832 E. Fourth St. Charlotte, NC 28202	704-686-0060	Mon-Fri 8a-3:45p	IVC, warrant issued
Mecklenburg County Magistrate's Office	801 E. Fourth St Charlotte, NC 28202	704-686-0060	Mon-Fri after 3:45p Sat & Sun 24 hrs	IVC, Warrants, restraining orders
Legal Aid	1431 Elizabeth Ave Charlotte, NC 28204	704-971-2621	Mon-Fri 9a-5p	Assistance in civil matter; low income clients
Self Serve Legal Center	832 E. Fourth St Charlotte, NC 28202	704-686-0210 704-686-0076	Mon-Fri 8:30a-12p	
Charlotte Center for Legal Advocacy	1431 Elizabeth Ave. Charlotte, NC 28204	704-376-1600		
Department of Juvenile Justice	720 E. Fourth St Suite 400 Charlotte, NC 28202	704-330-4338 704-347-7842	Mon-Fri 8:30a-5p	
Mecklenburg County Adult Probation	800E. Fourth St Suite 400 Charlotte, NC 28202	704-342-6836	Mon-Fri 9a-5p	
TASC	515 Clanton Rd Charlotte, NC 28217	704-332-9001	Mon-Fri 9a-5p	Must referred by court
Mecklenburg Co Public Defender's Office	700 E. Fourth St Suite 400 Charlotte, NC 28202	704-686-0900	Mon-Fri 9a-5p	

### Vocational Services

Inner Vision (Only Accepting Medicaid Clients)	415 E. Fourth St Charlotte, NC 28202	704-377-5042	Mon-Fri 9a-5p	Adult job assistance
Vocational Rehabilitation	5501 Executive Center Dr Suite 101 Charlotte, NC 28212	704-568-8804	Mon-Fri 9a-5p	Adult w/disabilities
Goodwill Industries	5301 Wilkinson Boulevard Charlotte, NC 28208	704-372-3434	Mon-Fri 8a-4p	
Employment Security Commission	5601 Executive Center Dr. Suite 124 Charlotte, NC 28212	704-566-2870	Mon-Fri 9a-5p	
Center for Community Transitions	2226 N. Davidson St Charlotte, NC 28205	704-374-0762	Mon-Fri 9a-5p	must have a criminal record
BRIDGE Jobs Program	425 East 17 <sup>th</sup> St Charlotte, NC 28206	704-377-5371	Mon-Fri 9a-5p	
Jacob's Ladder/Urban League	740 West 5 <sup>th</sup> Street Charlotte NC 28202	704-373-2256	Mon-Fri 8-5 pm	Free, Four-step job readiness program. 4 weeks
A Bridge 4 Us Community Outreach	6927 Reddman Rd, Charlotte, NC 28212	980-207-3063 704-719-0993	Call for schedule	Job Placement Assistance Resume, Mock Interviews

### Support Group/Services - Advocacy Services



Alcoholics Anonymous	1427 South Blvd #106 Charlotte, NC 28203	704-332-4387	Mon-Fri 8a-5:30p	Call for meeting schedule
Greater Charlotte Area of NA	4019 Central Ave Charlotte, NC 28205	980-200-9349	24/7/365	Narcotics Anonymous
Charlotte Nar-Anon Family Group	Various Locations	704-237-0456 704-542-3613	Call for Schedule	Family members of addicts
Al-Anon/Alateen Area 42 District 5	Various Locations	704-523-1159	Call for schedule	Family members of alcoholics
NAMI	St. John's Bapt Church 300 Hawthorne Ln Charlotte 28204	704-333-8218	Mon-Fri 8a-5pm	Support for family members
Charlotte Brain Injury Association	Carolinas Rehabilitation 1100 Blythe street, Charlotte, NC	Sally Rickard 704-355-2620 704-355-1502	Tuesday 6:30-8:00pm	
DBSA Depression & Bipolar Support Alliance	Various Locations	980-475-6020	Sat-Sat 10a-7p	Dbsacharlotte.com
CoDA(Co-Dependents Anonymous)	<a href="http://www.supportworks.org/coda/home.htm">http://www.supportworks.org/coda/home.htm</a>	Kathleen 704-866-9373	Various locations Tuesday-7:30 p.m. Wed-Noon Wed-8:30 p.m.	Vernell at 704-282-5106 for Tues Nzinga at 704-451-9902 for wed @ noon. 605-475-6150; enter code 586879 and then # for wed 8:30pm conference call.
Parent Voice	Grace UMC 737 E. Woodlawn Rd Charlotte, NC 28209	980-406-1498	Various	Support for caregivers of youth
Safe Journey/APP	601 E. 5 <sup>th</sup> Street Suite 300 Charlotte, NC 28202	704-335-0601		Support and resources for teen mothers and their young children
OVEREATERS ANONYMOUS	Meetings held @Anuvia 100 Billingsley Street, Charlotte, NC		Meetings are 2 <sup>nd</sup> Saturday each month @11:30am	<a href="http://www.aa.org/onlinemeeting.html">www.aa.org/onlinemeeting.html</a>
LoveINC	<a href="http://www.loveinc-charlotte.org">www.loveinc-charlotte.org</a> (must be referred by MCT and meet qualifications)	704-536-5588	Mon-Fri 9a-5pm	Support and resources for elderly, disabled, and caregivers
MeckCares		704-432-4592	Mon-Fri 9a-5p	Support & advocacy
Promise Resource Network	1041 Hawthorne Ln Charlotte, NC 28205	980-321-4021	Mon-Fri 9a-5p	Peer Support
<b>Hotlines</b>				
REAL Talk Crisis Line		252-758-4357		
National Suicide Hotline		800-273-8255	24/7/365	
The Trevor Project		866-488-7386	24/7/365	LGBTQ Suicide Hotline
Veterans Crisis Line		800-273-8255	24/7/365	Press option 1
National Hope line Network		800-442-4673	24/7/365	
Veterans Peer Support		877-838-2838	24/7/365	Veterans/VET2VET
Parent Stress Line		800-632-8188 704-376-7244	24/7/4/365	Parents in crisis
Spanish Speaking Suicide Hotline		800-784-2432	24/7/365	Bi-lingual
Teen to Teen Peer Support Hotline	Youth America Hotline	877-968-8454	24/7/365	
Friends Indeed Support Group	<a href="mailto:friendsindeed50@gmail.com">friendsindeed50@gmail.com</a>			Gay Men support for Depression

Grad Student Hotline		800-472-3457	24/7/365	
Post-Partum Depression Hotline		800-773-6667	24/7/365	
Just 1 Call		704-432-1111	Mon-Fri 9a-5p	
Crisis text line	<a href="http://www.crisistextline.org/">http://www.crisistextline.org/</a> Anyone exp SI and depression can text 24/7 and get text messages back from trained counselors	Txtng is free if user is on AT&T, Verizon, Sprint or T-Mobile.		Crisis Text--just text 741741
<b>Lesbian, Gay, Bi-Sexual, Transgendered, Questioning</b>				
Time Out Youth	3800 Monroe Road, Charlotte, NC 28205	704-344-8335	Mon-Fri 9a-5p	Support, education
LGBT Community Center of Charlotte	2508 N. Davidson St Charlotte, NC 28205	704-333-0144	Mon-Thurs. 5p-8p Fri 10a-1p	
PFLAG	Christ Episcopal 1412 Providence Rd Charlotte, NC 28207		2 <sup>nd</sup> Thurs of Month at 7pm	Support for family members of LGBTQ <a href="mailto:pflagcharlotte@yahoo.com">pflagcharlotte@yahoo.com</a>
Transcend	<a href="mailto:riseabove@transcendcharlotte.org">riseabove@transcendcharlotte.org</a> <a href="http://www.transcendcharlotte.org">www.transcendcharlotte.org</a>	704-980-8509	Support group @time out youth - 2nd and 4th Sunday of every month	Provide support groups, free clothing, workshops and onsite therapy for Transgender youth and adults.
Human Rights Campaign (HRC)	<a href="http://www.hrc.org">www.hrc.org</a>			
It Gets Better	<a href="http://www.itgetsbetter.org">www.itgetsbetter.org</a>			"to communicate to lesbian, gay, bisexual and transgender youth around the world that it gets better, and to create and inspire the changes needed to make it better for them."
Equality North Carolina (ENC)	PO Box 28768 Raleigh NC 27611	919-829-0343	<a href="http://www.equalitync.org">www.equalitync.org</a>	Equality NC is dedicated to securing equal rights and justice for lesbian, gay, bisexual, transgender and queer (LGBTQ) North Carolinians.
NC Pride	145 Scaleybark Rd Ste B, Charlotte, NC 28209	704-567-8690		
Meck.County CADRE Program	429 Billingsley Rd. Charlotte, NC 28211 <a href="http://www.chpir.org/cadre">www.chpir.org/cadre</a>	704-249-9551	Mon-Fri 9a-5p	SAMH Counseling/Case Management Services for HIV Positive LGBTQ
<b>Various Community Resources</b>				
NC DMV	6635 Executive Circle Suite 130, Charlotte, NC	704-531-5563	Mon-Fri 8a-5p	
Social Security Administration	2201 Coronation Blvd. Suite 100, Charlotte, NC	800-772-1213	Mon-Fri 8a-5p	
Child Support Enforcement	5800 Executive Center Dr. Charlotte, NC 28212	704-432-9300	Mon-Fri 9a-5p	
Project Lifesaver	<a href="http://www.projectlifesaver.org">www.projectlifesaver.org</a>	1-800-580-5433		A public Safety program designed to locate and protect persons due to wandering
Aftermath	Will dispatch a local team	888-591-5701	24/7/365	Crime Scene Cleanup
Charlotte Crime Scene Cleanup	Will dispatch to location	866-376-4872	24/7/365	Crime Scene Cleanup
Disaster One	Will dispatch to location	704-391-5699	24/7/365	Crime Scene Cleanup
ServePro of Northeast Mecklenburg County	Will dispatch to location	704-547-6200	24/7/365	Crime Scene Cleanup

CPCC – Adult Learning	1201 Elizabeth Ave Charlotte, NC 28204	704-330-6566	Mon-Fri 9a-5p	
<b>Grief Support Services</b>				
GriefShare	Various locations Website: <a href="http://www.griefshare.org">http://www.griefshare.org</a>	800-395-5755	Call for schedule	Grief Support
H.U.G.S; Alice McGinley BA, CADC		704-541-9011	Mon-Fri 9-6pm.	Healing /Understanding Grief from Suicide
Living After Suicide; Karen (group leader)	Meeting Location: Solomon House in Huntersville Tuesdays 7-8:30 pm	704-907-3148		Suicide Support Group for Families
Compassionate Friends	8015 Ballantyne parkway Charlotte, NC	704-315-6913	3 <sup>rd</sup> Tuesday @7:00pm	Support Groups for those grieving the loss of a child.
Kinder-Mourn	1320 Harding Place Charlotte, N.C. 28204	704-376-2580	Mon-Fri 9a-5p	Counseling, support groups for grief
Hospice & Palliative Care Charlotte Region	1420 East Seventh Street Charlotte, NC 28204	704.375.0100	Mon-Fr 8a-5p	Counseling, Support groups, all ages
Catholic Charities	1123 S. Church Street Charlotte, NC 28203	704-370-3262		Burial assistance, no insurance/fee, resident of Mecklenburg County
Victim's Compensation Program		704-375-9900	24 hour hotline	Medical, lost wage expense, etc. victims of a crime, death from crime
Pet Grief Support Group	Siegel Avenue Presbyterian Church 2 <sup>nd</sup> Thursday from 7:00pm to 8:30pm	704-293-3847	Mon-Fri 4p-6p	Support group for loss of a PET
<b>Autism Services/Supports</b>				
TEACCH	5701 Executive Center Drive Suite 108 Charlotte NC 28212	704-563-4103	M-F 8-5pm	Child/adult services, Parent Classes, OPT, Intervention Services,
Easter Seals	<a href="http://www.easterseals.com">http://www.easterseals.com</a>	(704) 535-9171	M-F 8-5pm	Advocacy/support for Children and adults with disabilities and special needs
The ARC (Kristen Lapeno-Intake Specialist)	11010 David Taylor Dr Suite 200 Charlotte NC	704-568-0112	M-F 8-5pm	Community Guide Services, advocate, support services
ASNC (Autism Society of NC)	8420 University Executive Park Drive Suite 810 Charlotte NC	704-894-9678	M-F 8-5pm	Support Services
ASMC (Autism Services Meck County)	211-A Executive St Charlotte NC	704-392-9220	M-F 8-5pm	Residential Services 18 and older
In Reach	4425 Randolph Rd Charlotte NC	704-536-6661	M-F 8-5pm	Residential Services 18 and older
UMAR Charlotte	9800 Kincey Avenue Huntersville NC	704-875-1328	M-F 8-5pm	Residential Services 18 and older, day program
Life Span	200 Clanton Rd Charlotte NC 28217	704-944-5100	M-F 8-5pm	Child/adult services

Life Span Afterschool Program (Jennifer Frey)	601 N. Graham St Charlotte NC 28202	704-393-5916	M-F 8-5pm	Afterschool ages 5-22 (2pm-6pm)
Autism Response Team (ART)	<a href="mailto:familyservices@autismspeaks.org">mailto:familyservices@autismspeaks.org</a>	888-288-4762	9am-1pm	Connect to resources
<b>Spanish Speaking Referrals</b>				
Turning Point Family Services	8401 University Executive Park Drive Suite 106 Charlotte, NC 28262	704-851-8228	M-F 8-5pm	Child/adult services, Parent Classes, OPT, Intervention Services,
Central Medico Latino	3541 Randolph Rd. #303 Charlotte, NC	704-333-0465	M-F: 8-5pm Saturday: 6-4	Accepts Medicaid and Uninsured. Speaks Spanish
Grounded By Grace Counseling Lisa Bolumen M.A., NCC, LPC	2350 Odell School Road Charlotte, NC 28262	704-568-0112	M-F day and evening (apt only)	Child/adult, Christian-based therapy
MIKI MCDONOUGH MEd, LPC, NCC	515 Lamar Ave, Charlotte, North Carolina 28204	704-517-9866	M-F 8-5pm	Counseling
ASMC (Autism Services Meck County)	211-A Executive St Charlotte NC	704-392-9220	M-F 8-5pm	Residential Services 18 and older
In Reach	4425 Randolph Rd Charlotte NC	704-536-6661	M-F 8-5pm	Residential Services 18 and older
UMAR Charlotte	9800 Kinsey Avenue Huntersville NC	704-875-1328	M-F 8-5pm	Residential Services 18 and older, day program
Life Span Afterschool Program (Jennifer Frey)	601 N. Graham St Charlotte NC 28202	704-333-7101	M-F 8-5pm	Afterschool ages 5-22 (2pm-6pm)
Amigos de Cristo Huntersville Presbyterian Church	201 S. Old Statesville Rd Charlotte, NC	704-873-6892	Tuesday 4:30-6:00pm	Tutoring for Latino/Hispanic children K-5
Autism Response Team (ART)	<a href="mailto:familyservices@autismspeaks.org">mailto:familyservices@autismspeaks.org</a> Spanish 888-772-9050	888-288-4762	9am-1pm	Connect to resources
NOVA	3623 Latrobe Dr Suite 107 Charlotte, NC 28211	704-336-4344		
Anuvia Recovery and Prevention Services	429 Billingsley Rd Charlotte, NC 28211	704-445-6900		
ECAC (Exceptional Children's Assistance Center)	907 Barra Row Davidson, NC 28036	704-892-1321		
Care Ring	601 East 5 <sup>th</sup> St Charlotte, NC 28202	704-350-1300	M-F 8-5pm	Low cost clinic
Crisis Recovery Center - Monroe	1408 East Franklin St. Monroe NC	704-283-6040		
Crisis Recovery Center -Concord	280 Executive Park drive, Suite 160 Concord, NC	704-933-3212		
<b>Residential treatment facilities</b>				
Turning Point Family Services	8401 University Executive Park Drive Suite 106 Charlotte, NC 28262	704-851-8228	M-F 8-5pm	Child/adult services, Parent Classes, OPT, Intervention Services,

Strategic Behavioral Health	1715 Sharon Road West Charlotte, NC 28210	Free Assessment: 855-537-2262/ 704- 944-0650	24/7/365	12-17yr. males and females
Total Care and Concern	1428 Orchard Lake Dr. Charlotte, NC 28270	704-321-1635	M-F 8-5pm	Supportive Employment, Residential Services, Day Supports, Respite, Enhanced Respite, Personal Care, Enhanced Personal Care, Home and Community Supports.
CANC	834 Tyvola Rd., Suite 112, Charlotte, NC 28217	704-519-0077 X201	24/7/365	IDD /ICF Group Homes
<b>Additional IDD Resources</b>				
Nevins, Inc.	3523 Nevins Rd., Charlotte, NC 28269	704-596-1372	Monday-Friday 8am-5pm	Supported Employment, Long Term Vocational Support, Innovation Services, Adult Day Support, Community Activities and Respite Accepts Medicaid and Private pay. Not private Insurance
Easter Seals	<a href="http://www.easterseals.com">http://www.easterseals.com</a>	(704) 535-9171	Monday-Friday 8am-5pm	Programs/ advocacy for Children and adults with disabilities and special needs
Developmental Disabilities Resources, Inc.	6824 Wilgrove-Mint Hill Road Charlotte, NC 28227	1-866-313-9777 or (704) 573-9777		Community Living and Support, Community Networking, Day Support, In- Home Skill Building, Personal Care Residential Supports, Respite, B3 Respite, Specialized Consultation Services, In-Home Intensive Supports
Total Care and Concern	1428 Orchard Lake Dr. Charlotte, NC 28270	704-321-1635	M-F 8-5pm	Supportive Employment, Residential Services, Day Supports, Respite, Enhanced Respite, Personal Care, Enhanced Personal Care, Home and Community Supports, Individual Caregiver Training, Consultative Services and Home Supports
The Arc of Mecklenburg, Inc.	3900 Park Road Suite C - The Milford Chapel Building Charlotte, NC 28209	704-332-4535	<a href="http://www.arcmeck.org">www.arcmeck.org</a>	Support for IDD

Allegro Foundation	419 Ardmore Rd. Charlotte, NC	704-364-4063		Creating New Techniques to Teach Children with Disabilities and Enhance their Quality of Life
Kerr Homes	PO Box 621752 Charlotte, NC	704-277-3783	www.kerr-homes.com	
Praising Hands, LLC	5501 Executive Center Dr. Suite 223 Charlotte, NC 28212	Call to request an application 980-207-4317		Respite care, personal care, In-home Skill building, Residential care, supported employment, and community Living Support
Children's Developmental Services Agencies	Carlton G. Watkins Center 3500 Ellington Street Charlotte, NC 28211	704-336-7130 For Spanish: 704-336-7452	Hours: Mon-Fri 8 a.m. - 5 p.m.	Support for families to help children 0-3 with dev. delays or at risk for development growth.
Covenant Case management Services	www.covenantcasemanagementservices.com	704-249-7418 Paul		Focuses on Advocacy and resources for individuals IDD needs.
Down Syndrome Association of Greater	4530 Park Road, Suite 430 Charlotte, NC 28209	704-536-2163	Mon.-Friday 9am-4pm	Support for individuals w/ Down Syndrome and families.
UMAR Charlotte	5350 77 Center Drive Suite 201 Charlotte, NC 28217	704-659-7619	M-F 8-5pm	Residential/Voc Services, and day programs
<b>Pregnancy/Parenting Resources</b>				
Pregnancy Resource Center	1505 E. 4 <sup>th</sup> Street Charlotte, NC 28204	704-372-5981	M-F 8-5pm	support and information to anyone facing the challenges of unintended pregnancy
Angel House Maternity Home	2000 Newland Rd. Charlotte, NC	704-392-6270		Housing/Food for Pregnant Women
<b>Strengthening Families Program Ages 6-11</b> (A program dedicated to empowering families and keeping children drug free)	Community Choices, Inc./ CASCADE Services	704-227-0652 /Cascade services At 704-336-4844		Free Program for families with children 6-11 yrs. Old; free transportation to training, dinner, and in-home family support.
<b>Adolescent Strengthening Families Program Ages 11-15</b> (A program dedicated to empowering families and keeping children drug free)	Community Choices, Inc./ CASCADE Services	704-227-0652/ Cascade services At 704-336-4844		Free Program for families with children 11-15 yrs. Old; free transportation to training, dinner, and in-home family support.
Florence Crittenton Services	1300 Blythe Blvd. Charlotte, NC	704-372-4663		Prenatal Care, Adoption and Post-Adoption Support Services, & Substance Abuse Treatment and Intervention.

Mira Vira http://www.mira-via.org	3737 Weona Ave Charlotte, NC 28209	704-525-HOPE (4673)		Peer support, Care, and housing for pregnant women.
Care Ring (Nurse Family Partnership) www.careringnc.com	601 East 5 <sup>th</sup> St Charlotte, NC 28202	704248-3737		Support, advise and information provided by a nurse for w/first pregnancy women.
Kids Central of the Carolinas, LLC	4722 Park Road Unit B Charlotte NC 28209	980-223-3351	Call for apt.	All ages older than 3 years old. Medicaid and Private Insurance accepted
Jessica Marge, LCSW	1511 Shopton Rd Suite C Charlotte NC 28217 14330 Oakhill Park Ln Suite 130 Huntersville, NC 28078	704-499-3092	By appointment; evenings and Saturdays available	All ages older than 3 years old. Medicaid and Private Insurance accepted
Harris Counseling and Coaching	10130 Mallard Creek Road Suite 300 Charlotte, NC 28216	980-255-5332	By appointment M-F 9am-7pm	Triple P providers; All ages; Medicaid and Private Insurance
Cano Family Services	1977 JN Pease Place Suite 110 Charlotte, NC 28262	980-621-8401	M-F 9a-5p	Triple P providers; Medicaid and Private Insurance accepted.
Child Proof Advice	4036 Bannockburn Pl. Suite I	704-364-9817	Sat. -Sun. 8:30am-5:00pm	Programs for caregivers to improve the safety of their child.
<b>Financial Assistance</b>				
Charlotte Area Fund	901 N Tryon Street Charlotte, NC 28202	704-372-3010		Provides financial assistance, tax assistance and home modifications
Crisis Assistance Ministries	500-A Spratt Street Charlotte, NC 28206	704-371-3001		Providing rent, utilities and assistance for crisis situations
Good Fellows	700 Parkwood Avenue, Charlotte, NC 28205	704-333-5040	M-F 8am-8pm	Emergency Assistance for Families throughout the Year
Matthews Help Center	119 N. Ames St. Matthews, NC	704-847-8383		Helping Ease Local Poverty
SOAR Counselors	Goodwill Industries of the Southern Piedmont	704-332-0299	By appt	Specially trained caseworkers to help homeless apply for SS /SSDI
SOAR Counselors	Innovative Community Resources	704-921-6777	By appt	Specially trained caseworkers to help homeless apply for SS / SDI
SOAR Counselors Update 12/4/2018	Quality Reimbursement Services	704-780-1100	By appt	Specially trained caseworkers to help homeless apply for SS / SDI

